

Public Opinion Poll on the State of Palestinian NGOs

15-18 June 2006

1. In your opinion, in which of the following Palestinian sectors is corruption most prevalent?	Total	West Bank	Gaza Strip
a) The public sector (PNA institutions or affiliated bodies)	66.2	66.0	66.5
b) The private sector (corporations...etc.)	3.0	2.6	3.6
c) The NGO sector (NGOs and charities)	3.0	2.5	3.8
d) Political parties	10.5	10.4	10.7
e) The media	2.3	2.1	2.8
f) International organizations	2.8	2.3	3.7
g) No opinion/ I do not know	12.2	14.1	8.9

2. In general, do you think that there is corruption in Palestinian Non-Governmental Organizations?	Total	West Bank	Gaza Strip
a) No, no corruption	26.8	21.5	36.0
b) Yes, at a very low rate	7.5	8.4	6.1
c) Yes, at a low rate	10.0	9.6	10.6
d) Yes, at a medium rate	22.6	24.8	18.8
e) Yes, at a high rate	13.2	14.2	11.4
f) Yes, at a very high rate	4.1	4.4	3.6
g) No opinion/ I do not know	15.8	17.0	13.6

3. In your opinion, which of the following forms of corruption are there in Palestinian NGOs?	Total	West Bank	Gaza Strip
3.1. The use of institutional resources for personal gains and needs of the organization's senior staff			
a) Yes	89.3	88.8	90.5
b) No	7.9	7.8	8.1
c) No opinion/ I do not know	2.7	3.4	1.4
3.2. Wasta ¹ and nepotism in employment with no regard to qualifications, competency and equal opportunity			
a) Yes	95.1	94.9	95.5
b) No	3.3	3.4	3.2
c) No opinion/ I do not know	1.6	1.7	1.3
3.3. Favoritism in providing services and assistance to relatives and acquaintances			
a) Yes	93.7	93.7	93.7
b) No	5.3	5.1	5.9
c) No opinion/ I do not know	0.9	1.2	0.4

¹ WASTA: Intervention for the interest of certain individuals without commitment to the work principles and the required qualifications.

3.4. Acquisition of illegal financial advantages			
a) Yes	83.3	81.7	86.4
b) No	9.3	9.6	8.7
c) No opinion/ I do not know	7.5	8.7	4.9
3.5. Very high salaries for senior employees that do not correspond to the related job description and required load of work			
a) Yes	85.7	85.8	85.6
b) No	9.3	7.9	12.2
c) No opinion/ I do not know	5.0	6.3	2.2
3.6. Bribery			
a) Yes	78.9	79.2	78.3
b) No	12.4	10.7	15.8
c) No opinion/ I do not know	8.7	10.1	5.9

4. Of the previous corruption forms, which of them, in your opinion, is most prevalent?	Total	West Bank	Gaza Strip
a) The use of institutional resources for personal gains and needs of the organization's senior staff	11.3	10.1	13.9
b) Wasta and nepotism in employment with no regard to qualifications, competency and equal opportunity	53.0	53.7	51.5
c) Favoritism in providing services and assistance to relatives and acquaintances	11.8	11.8	11.6
d) Acquisition of illegal financial advantages	3.1	3.5	2.2
e) Very high salaries for senior employees that do not correspond to the related job description and required load of work	7.2	8.0	5.4
f) Bribery	12.0	11.9	12.2
g) No opinion/ I do not know	1.7	1.1	3.1

5. Did you encounter any form of corruption within an NGO, either personally or through a close acquaintance?	Total	West Bank	Gaza Strip
a) Yes → proceed to question 6	50.1	48.0	54.4
b) No → proceed to question 7	49.9	52.0	45.6

6. How do you describe that case of corruption?	Total	West Bank	Gaza Strip
a) The use of institutional resources for personal gains and needs of the organization's senior staff	15.2	16.2	13.4
b) Wasta and nepotism in employment with no regard to qualifications, competency and equal opportunity	47.8	46.5	50.3
c) Favoritism in providing services and assistance to relatives and acquaintances	13.2	15.3	9.2
d) Acquisition of illegal financial advantages	4.4	4.1	4.9
e) Very high salaries for senior employees that do not correspond to the related job description and required load of work	8.2	10.4	4.1
f) Bribery	8.6	5.7	13.9
g) Other	2.6	1.7	4.2

7. In your opinion, which of the following parties is mostly involved in corrupt practices in NGOs?	Total	West Bank	Gaza Strip
a) The general director	46.5	45.4	48.9
b) Heads of departments/ units	15.4	16.5	13.2
c) Employees	9.8	9.5	10.4
d) Members of the board of directors	18.4	18.2	18.9
e) I do not know	9.8	10.4	8.6

8. In your opinion, do you think that NGOs play a role in fighting corruption in the Palestinian society?	Total	West Bank	Gaza Strip
a) No, no role at all	36.4	34.5	39.9
b) Yes, a very minor role	14.0	13.2	15.5
c) Yes, a minor role	11.0	11.5	10.1
d) Yes, a moderate role	17.4	17.6	17.2
e) Yes, a big role	10.7	11.3	9.7
f) Yes, a very big role	1.6	1.5	1.6
g) No opinion/ I do not know	8.8	10.4	6.0

9. Do you think that the programs and activities of NGOs fulfill the needs and priorities of the Palestinian society?	Total	West Bank	Gaza Strip
a) No, not at all	38.3	38.3	38.4
b) Yes, to a very minor extent	16.4	17.4	14.8
c) Yes, to a minor extent	15.9	15.7	16.2
d) Yes, to a moderate extent	20.0	18.8	22.1
e) Yes, to a high extent	4.2	4.2	4.3
f) Yes, to a very high extent	1.2	1.2	1.3
g) No opinion/ I do not know	3.9	4.5	2.9

10. In your opinion, which party decides upon the priorities and programs of NGOs?	Total	West Bank	Gaza Strip
a) The NGOs themselves	16.2	15.8	16.8
b) Target groups	21.0	21.1	20.9
c) The Palestinian Authority	16.9	18.4	14.4
d) Foreign donors	36.3	34.5	39.4
e) No opinion/ I do not know	9.6	10.1	8.6

11. In your opinion, according to which standards does the employment process happen in NGOs?	Total	West Bank	Gaza Strip
a) Always according to qualifications	12.6	11.1	15.1
b) Mostly according to qualifications but sometimes through Wasta	18.7	19.5	17.2
c) Mostly through Wasta but sometimes according to qualifications	31.5	33.4	28.1
d) Always through Wasta	33.1	31.8	35.4
e) No opinion/ I do not know	4.2	4.2	4.1

12. In your opinion, NGOs should be held accountable to?	Total	West Bank	Gaza Strip
a) The Palestinian National Authority	53.3	52.6	54.4
b) Donors	23.3	20.8	27.6
c) The boards of directors and general assemblies	12.0	12.0	12.0
d) The NGOs themselves	11.7	11.9	11.3
e) The Palestinian public	16.8	21.3	9.1
f) No one	1.4	1.8	0.7
g) No opinion/ I do not know	4.9	5.2	4.3

13. Do you think that the Palestinian National Authority (PNA) is fulfilling its role in monitoring NGOs?	Total	West Bank	Gaza Strip
a) No, not at all	61.1	59.3	64.4
b) Yes, to a very minor extent	10.8	10.3	11.7
c) Yes, to a minor extent	7.5	8.5	5.7
d) Yes, to a moderate extent	7.1	7.8	5.7
e) Yes, to a high extent	4.2	3.3	5.7
f) Yes, to a very high extent	1.6	1.8	1.4
g) No opinion/ I do not know	7.7	9.0	5.4
14. Regardless of the PNA is fulfilling its role in monitoring NGOs, do you think that there is a need for a coalition between NGOs to fight corruption inside them?	Total	West Bank	Gaza Strip
a) No, there is no need	11.5	9.7	14.7
b) Yes, there is a very minor need	7.0	6.2	8.5
c) Yes, there is a minor need	5.7	6.5	4.4
d) Yes, there is a moderate need	11.8	11.5	12.4
e) Yes, there is a big need	38.4	40.0	35.7
f) Yes, there is a very big need	18.5	18.8	17.9
g) No opinion/ I do not know	7.0	7.3	6.5
15. Do you read/see or have you read/seen any documents relating to NGOs, be them financial, administrative or program oriented?	Total	West Bank	Gaza Strip
a) Yes	21.7	18.2	27.9
b) No	78.3	81.8	72.1
16. Do you think that NGOs provide access for the public to these documents?	Total	West Bank	Gaza Strip
a) Yes	22.3	19.6	26.9
b) No	70.0	71.1	68.1
c) No opinion/ I do not know	7.7	9.3	5.0
17. Do you think that NGOs should have public disclosure for these documents?	Total	West Bank	Gaza Strip
a) Yes	82.2	83.6	79.7
b) No	14.2	13.0	16.2
c) No opinion/ I do not know	3.6	3.3	4.1
18. Do you work/volunteer or have you worked/volunteered in an NGO?	Total	West Bank	Gaza Strip
a) Yes → proceed to question 19	16.1	16.5	15.6
b) No	83.9	83.5	84.4
19. In your opinion, do you think that Palestinian NGOs comply with the law, financial and administrative rules and regulations?	Total	West Bank	Gaza Strip
a) NGOs always comply with laws, rules and regulations	18.7	16.7	22.4
b) NGOs sometimes comply with laws, rules and regulations	58.3	59.3	56.4
c) NGOs never comply with laws, rules and regulations	21.5	23.2	18.3
d) No opinion/ I do not know	1.6	0.8	2.9

20. In your opinion, do you think that the boards of directors and general assemblies are effective in being references for executive directors?	Total	West Bank	Gaza Strip
a) Yes, very effective	10.0	7.5	14.8
b) Yes, effective	46.3	47.7	43.5
c) No, not effective	31.6	30.3	34.2
d) No, not effective at all	7.5	8.3	6.0
e) No opinion/ I do not know	4.6	6.2	1.5

21. Which of the following, in your opinion, is the main criterion for choosing members of the general assemblies in NGOs?	Total	West Bank	Gaza Strip
a) Personal relations with executives in the NGO	18.2	18.2	18.4
b) Social and political status	9.3	10.4	7.3
c) Professionalism and competency	29.0	23.0	40.3
d) Political affiliation	20.4	24.3	13.2
e) Joint interests between different organizations	15.8	17.0	13.4
f) I do not know	7.2	7.1	7.4